

Monastier di Treviso, February 04, 2025

TEXA IS A CERTIFIED SERMI OPERATOR

The company and the technicians of the Call Center providing remote assistance regarding vehicle manufacturers' security information have been certified under the SERMI scheme by Kiwa Italia.

TEXA is a certified SERMI (Security Related Vehicle Repair and Maintenance Information) operator, in reference to the European accreditation scheme "Scheme for accreditation, approval and authorization to Access Security-related Repair and Maintenance Information (RMI) February 2023." This scheme regulates access to vehicle security information across Europe, ensuring that only certified operators can anonymously and systematically access manufacturers' technical portals to manage safety-related diagnostic information and functions (e.g., anti-theft systems, keys, etc.). **This certification is essential for automotive professionals** - part of a broader initiative that TEXA has pursued for many years in collaboration with major manufacturers in the field of authenticated diagnostics. **It allows professionals to continue performing maintenance activities** while retaining their expertise, strengthening TEXA's dominant position in the diagnostic market.

At the same time, **TEXA's Call Center technicians involved in SERMI activities have also obtained the SERMI RSSe** (Remote Service Supplier Employee) authorization to access manufacturers' portals and manage vehicle safety-related diagnostic information and functions. This means **they can provide authorized technical support to all customers** for maintenance and repair tasks related to electronic control units and key coding.

The SERMI certificate, which is mandatory in Italy starting February 1, 2025, was issued by **Kiwa Italia**, a **CAB accredited** at the national level for SERMI inspection certification, part of the Kiwa Group, **a global leader in testing, inspection, and certification services.**

Mattia Tonetto, Cyber Security Manager at TEXA, said: "SERMI introduces a mandatory authentication system for mechanics and automotive aftermarket operators, ensuring transparency and traceability. TEXA immediately recognized the strategic importance of this certification and had already initiated dialogue with Kiwa Italia some time ago. With this initiative, our company strengthens its leading position in the diagnostic and maintenance industry, once again standing alongside independent repairers."

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